



breezewood

HARDWOOD FLOORING

HARDWOOD FLOORING WARRANTY

At BreezeWood Hardwood Flooring we stand behind our products. With over 50 years of hardwood expertise, we are proud to offer some of the best warranties around so you can be sure that these truly Canadian floors will stand the test of time. We warranty our Nanotech and Nanotech Ultra Matte hardwood floors with a Full Lifetime Structural Integrity Warranty and a 35 Year Full Finish Wear-Layer Warranty (Residential).

Full Lifetime Structural Integrity Warranty

Structural Integrity means that BreezeWood flooring products will remain free from defective milling and grading for as long as the original purchaser owns the house. Hardwood flooring, being a natural product, will continue to expand and contract through normal heating and non-heating seasons. Properly installed hardwood floors may consequently experience some minor separation between boards at different times during the year. If minor separations do occur, they are not covered by this warranty.

Full Finish Wear-Layer Warranty (Residential)

BreezeWood warrants, to the original purchaser, that its prefinished surface layer will not wear through or separate from the wood for a full 35 years from date of purchase, when used under normal residential traffic conditions. This warranty covers BreezeWood hardwood flooring prefinished with a UV cured Nanotech and Nanotech Ultra Matte finish.

BreezeWood Warranty Protection Means ...

If, in the unlikely event that a portion of your floor should fail with respect to any of the provisions of these warranties, BreezeWood, at its sole option, to the original purchaser, for as long as you own your home, and within the warranty time limits as outlined elsewhere in this warranty summary, will repair, refinish or replace such portion with the same product or another product of equal value. Warranty does not cover labour costs to replace warranted materials. In the unlikely event BreezeWood is unable to correct the failure after a reasonable number of attempts, BreezeWood will refund, if requested, the purchase price for that portion of the floor that fails.

To file a claim, first contact the BreezeWood retailer where the purchase was made. If the retailer is unable to satisfy the claim, contact BreezeWood by letter at:

BreezeWood Hardwood Flooring, R.R. #2, Tillsonburg, ON N4G 4G7, Attention: Flooring Department.

Claims must also be filed within the warranty coverage period and information verifying date of purchase will be requested. BreezeWood reserves the right to have a designated BreezeWood representative inspect the floors and take samples for technical analysis.

Warranty Exclusions

BreezeWood warranties do not cover indentations, scratches or damages caused by negligence, water, moisture, erosion, pets, insects, spiked heel shoes, pebbles, sand, or other abrasives, failure to follow instructions, improper maintenance, wet mopping, insufficient protection, misuse, or improper alterations of the original product. Normal exposure to sunlight will cause subtle changes in the shading of any hardwood floor as the floor ages. Area rugs should be removed occasionally as they block sunlight and may give the appearance of discolouring under the rug. This is not a product defect. Rustic and XL Rustic grades are excluded from all warranties. The Pioneer Oil finish is excluded from the Full Finish Wear-Layer Warranty. All warranties apply to residential use only.

This writing is the complete and exclusive statement of the warranty and is in lieu of all other express and/or statutory warranties. BreezeWood assumes no liability for incidental or consequential damages. However, some provinces or states do not allow the exclusion of limitation of incidental or consequential damages, so this exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that may vary from one location to another. The sole remedy provided herein is the repair, refinish, or replacement of defective products. No warranties apply to any product or products designated as seconds, economy grade, rustic or nonstandard items. Any products or products so designated are sold "as is".